ALAN O'SULLIVAN
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EXPERIENCE

PAYBYPHONE
SENIOR PRODUCT DESIGNER • APR 2019 – PRESENT

At PayByPhone, I lead design projects from inception to execution, working closely with product teams, execs, stakeholders and end users to help craft new experiences which affect millions of our end users everyday. Large projects I've worked on include:

A fleet parking solution to help small and large businesses manage their drivers and vehicles parking requirements across Europe and North America.

CENTRICA (BRITISH GAS)
SENIOR UX DESIGNER • SEPT 2018 – MARCH 2019

At Centrica I worked on a 6 month project which looked to understand and reimagine the boiler buying experience for customers. Performing detailed user research into customer buying habits, including being the first team to take research into the end users home, a process which I went on to blueprint for other projects in the organisation.

IBM IX
SENIOR UX DESIGN CONSULTANT • MAY 2015 – SEPT 2018 (3.5 YEARS)

At IBM I worked with some of the worlds largest companies, solving their problems and providing professional guidance throughout all aspects of the design process. Some of the clients and projects I worked on include:

Mercedes Formula One • Fan engagement mobile app for iOS and Android
Air BP • Adhoc fuel purchasing platform
Lufthansa Airlines   Airline turnaround management solution
DWP • Pension support service (Call centre)

INVENTIV HEALTH
UX DESIGNER • MAY 2015 – JUN 2015

MYCIRCLE INC
UX DESIGNER • JAN 2014 – MAY 2015

SUMATO CAMPUS
FRONTEND DEVELOPER • JUN 2012 – JAN 2013

BARROWVALE TECHNOLOGY
UX DESIGNER • JUN 2011 – DEC 2011

EDUCATION

BACHELOR OF SCIENCE • DIGITAL MEDIA DESIGN
UNIVERSITY OF LIMERICK, IRELAND • GRADUATED 2013

SKILLS & KNOWLEDGE

USER CENTERED DESIGN
RESEARCH, DESIGN THINKING
SKETCH, FIGMA, ADOBE CREATIVE SUITE
INVISION, AXURE, FLINTO
JAVASCRIPT, REACT, REACT NATIVE
HTML & CSS